AISWARYA C B
SALESFORCE DEVELOPER

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SUMMARY

- Salesforce Developer with two years of experience in the Salesforce Ecosystem
- 4x Certified in Salesforce - Salesforce Certified Platform Developer 1, Salesforce Certified Platform App Builder, Salesforce Certified Administrator, Salesforce Certified Associate
- Experienced in Apex programming, Apex Triggers, Asynchronous Apex, and Lightning Web Components, enabling the development of custom solutions to meet customer requirements.
- Proficient in configuring Salesforce Admin tasks such as Lightning flows, approval processes, reports, and dashboards, resulting in improved sales operations and decision-making processes.
- Ability to foster a collaborative working environment and motivate team members for exceptional performance using excellent interpersonal, technical, and communication skills.

SKILLS

Technical Skills:
- Salesforce Development and Administration
- Apex Triggers, Apex Classes, Asynchronous Apex, Apex Test Methods
- Lightning Web Components
- SOQL and SOSL queries
- Web Services and REST APIs
- HTML, CSS, Javascript, Bootstrap, Java, Python
- Git and GitHub

EXPERIENCE

saasguru, Remote   January 2023– Present
Salesforce Developer Trainee
- Pioneered two Capstone Projects post-completion of comprehensive Administrator, App Builder, and Developer training, sharpening proficiency in Salesforce technology.
- Orchestrated a custom application for capstone project company, Industrial Automation Limited (IAL), which increased sales productivity by 20% through seamless collaboration with international team members.
- Engineered a bespoke application for capstone project company, Auto Car Motors, to streamline vehicle orders, bookings, test drive schedules, and customer feedback, elevating overall efficiency.
- Synergized with cross-functional teams to merge Salesforce with various business systems, optimizing data accuracy and workflow efficiency.
- Advanced Salesforce user adoption by 30% and curtailed support requests by 25% through innovative development and implementation of novel Salesforce features and functionalities.

Freelance, Remote   November 2022 – December 2022
Web Designer
- Engineered a captivating, functional website for V V Earth Solutions, a water treatment company, employing HTML, CSS, JavaScript, and Bootstrap.
- Streamlined software documentation process by meticulously gathering and incorporating client requirements.
- Secured client appreciation through responsive collaboration and stringent adherence to requirement fulfillment.
- Optimized website performance and enhanced user engagement through expertly managed website updates and enhancements.

Tata Consultancy Services Ltd, Chennai, India   February 2021– November 2022
Assistant Systems Engineer
- Full Stack Developer- TCS BaNCS
  - Spearheaded the development and implementation of crucial features in an agile environment, resulting in accelerated product delivery timelines.
  - Demonstrated expertise in utilizing MasterCraft and QPP to create effective screens.
  - Translated complex business requirements into precise technical designs, ensuring accurate solution delivery.
  - Proactively addressed and resolved defects, maintaining high product quality and performance.

- Salesforce Developer
  - Collaborated with the sales team and business analysts to analyze detailed business and technical requirements, resulting in customized Salesforce solutions.
  - Enhanced system security by overseeing user creation, access through profiles, permission sets, and permission set groups.
  - Authored and optimized Apex triggers and developed advanced Lightning flows, meeting unique project requirements.

PROJECTS

Recruitment App:
Role: Salesforce Developer
Project Goals: Create a custom Salesforce Application to streamline the recruitment process of organizations using declarative and custom development.

CERTIFICATIONS AND PROFESSIONAL DEVELOPMENT

Certifications: Salesforce Certified Platform Developer 1 '23 | Salesforce Certified Platform App Builder '23 | Salesforce Certified Administrator '23 | Salesforce Certified Associate
Trailhead Badges: Ranger · 130 badges · 80225 points
- Data Categorisation and Access Superbadge
- Lightning Experience Reports and DashboardsSpecialist Superbadge

EDUCATION

- **MTech - Computer and Information Science** | APJ Abdul Kalam Technological University, Kerala, 2020 | CGPA- 9.36
- **BTech - Computer Science and Engineering** | Cochin University of Science and Technology, Kerala, 2018 | CGPA- 8.34
- **Higher Secondary - Computer Science** | Board of Higher Secondary Examinations, Kerala, 2014 | 93.08%
- **Secondary** | State Board of Secondary Examinations, Kerala, 2012 | 95.5%

DECLARATION

I hereby declare that the above-mentioned details are true to the best of my knowledge and belief.

Place: Bengaluru

Date: 21/08/2023   Aiswarya C B